



BillMaster Users' Conference

- ◇ Our 2009 BillMaster Users' Conference will be held August 12-13 at Durango Mountain Resort. In addition to learning more about BillMaster from our Support staff, you will have opportunities to exchange ideas with other users. On August 11 we will be holding a pre-Conference workshop devoted entirely to reporting, both EZ and advanced. Detailed information will be sent to you within the next two weeks. We look forward to seeing you this summer.

Data West Calendar

- ◇ AWWA/WEF Information Management & Technology Show February 28-March 3, 2009 Charlotte, NC
- ◇ AWWA ACE09 June 14-18, 2009 San Diego, CA
- ◇ Data West Users' Conference August 11-13, 2009 Durango, CO
- ◇ Webcasts Thursdays @ 9:30 AM MST Sign up at support@dwcorp.com to learn how to make BillMaster's special features work for you!

February – Home Screen– The Home Screen was designed to minimize the need to jump from one BillMaster tab to another by providing a single screen allowing you to accomplish the vast majority of your daily tasks.

March– Modification Log– One of the most useful troubleshooting tools for both BillMaster Users and Technical Support. Data is written to a log file when certain system and account events take place.

April–Statement Messages– BillMaster includes many options to automatically add special messages to statements. Messages may be included in statements based on Bill Group, Billing Code, Charge Calc, or even individual names.

News from Data West

- ◇ Data West achieved Front Runner status in the Microsoft® SQL Server™2008 Front Runner Initiative.
- ◇ Data West is proud to announce the hiring of Karen Berger as our new Office Manager. With over 10 years of office experience, Karen's goal is to provide excellent customer service in a timely manner. Karen is the new contact for those clients who order their billing forms through Data West. kfb@dwcorp.com
- ◇ US Postal Service implemented new requirements with NCOALink. The new regulation went into effect November 23, 2008 and could affect your ability to receive discounted rates on Postal pricing. For more information contact your local Postmaster or visit www.usps.gov/ncsc/services

Tech Tips

- ◇ When using the Task Menu, reports and processes are time stamped allowing you to track the progress when interruptions arise. Note: To view time stamps, click on the icon next to a report or process.
- ◇ Want the results of a grid in a file? Instead of exporting the data, right-click on the grid and select 'copy to clipboard'. Open Notepad, select 'File' and then 'New'. Right-click and select 'Paste'. Here is the data from your grid in a fixed-length format.

Questions or comments about something you read in our newsletter? Email us [HERE](#) or call us at 970-259-2330

